

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This the 05th day of August' 2024

C.G.No.29/2024-25/Tirupati Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

G. Sobha Rani, Pothapolu,
Jagan Colony, Madanapalli,
Annamaiah District.

Complainant

AND

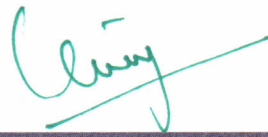
1. Dy. Executive Engineer/O/Madanapalli (R)
2. Executive Engineer/O/Madanapalli

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 24.07.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

01. The complainant during the Vidyut Adalat conducted on 20.06.2024 at Madanapalli filed the complaint stating that LT line is passing over their house situated in Jagananna Colony, Madanapalli which is endagerous to life and it is to be shifted.



02. The said complaint was registered as C.G.No.29/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they inspected the premises of the complainant and shifted the line leaving sufficient gap between the premises and the electrical line and thereby redressed the grievance of the complainant.
03. Complainant absent. Heard the respondents through video conferencing.
04. On 10.07.2024 at 05.00 P.M. we the Chairperson, the learned Members/ Finance and Technical personally visited the premises of the complainant and noticed that there is no sufficient gap between the house of the complainant and the electrical line in front of her house. Then, we directed the respondents to take action for accommodating sufficient gap between the house of the complainant and the electrical line in front of her house. Today the respondents reported that they moved the electrical line leaving sufficient gap between the house and the electrical line and now there is no danger from the electrical line. The complainant when we contacted him through phone, reported that the respondents moved the line leaving sufficient gap between her house and the electrical line and her problem is solved and requested to close the complaint. Since the grievance of the complainant is redressed, this complaint is closed. No order as to costs.



05. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 05th day of August'2024.

Ching 05/08/24

CHAIRPERSON

K. Ramesh Babu
Member (Finance)
05/08/2024

[Signature]
Member (Technical)

G. Eswararam 5/8/2024
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Nyantrana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

Ching 05/08/24